

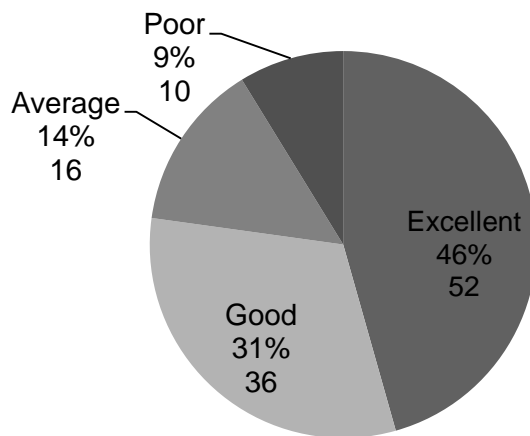
Customer satisfaction (Jul - Sep 2015)

Responses to the question "Overall, how would you rate the service you received from Avon Pension Fund?"

Active members

| | |
|-------------------------|-----|
| Number retiring | 210 |
| Questionnaires received | 114 |
| Response rate | 54% |

Active members



Deferred members

| | |
|-------------------------|-----|
| Number retiring | 116 |
| Questionnaires received | 21 |
| Response rate | 18% |

Deferred members

